

# Camperman Australia



## Campervan Guide & Instruction Manual

It is our absolute pleasure to assist in your next adventure and give you an introduction to the #VanLife. We have worked hard to provide a clean, comfortable, and functional vehicle for your trip.

The following user guide provides detailed information on how to operate the vehicle, general safety information, and tips on how to take full advantage of Camperman Australia's interior amenities.

If you have not watched our video tutorial, those will also provide additional information on how to operate our vehicles during your trip. You can find these under your vehicle model on our website. You can find the link to each vehicle on the following page.

We absolutely love seeing all the adventures our customers get up to while traveling our gorgeous country so please send us a DM on Instagram or Facebook! We hope you enjoy your time in your little home on wheels and enjoy seeing the magnificent country we call home. Please ensure you have fully read our terms and conditions and have a clear understanding of what is expected and what our company policy is before heading off on your holiday.

## Welcome and thank you for booking with Camperman Australia!

Below you will find a link attached for our website, terms and conditions and each link for the vehicles available on our fleet.

Please watch the video tutorial on the website and read the instruction manual that is attached below, to ensure you have a clear understanding of the vehicle you have hired.

If you have any unanswered questions or just wish to speak to our friendly staff about the vehicle, please call us on **1800 216 223** or send through an email to [sales@campermanaustralia.com](mailto:sales@campermanaustralia.com).

### **Helpful Links:**

Direct Website: <https://www.campermanaustralia.com/>

Terms and conditions: <https://www.campermanaustralia.com/terms-conditions/>

### **Vehicle Categories:**

Maxie 4 Deluxe: [campermanaustralia.com/4-berth-maxie-4-hightop-campervan.html](https://campermanaustralia.com/4-berth-maxie-4-hightop-campervan.html)

Paradise 5 Shower/Toilet: [campermanaustralia.com/large-paradise-shower-toilet-campervan/](https://campermanaustralia.com/large-paradise-shower-toilet-campervan/)

Paradise Family 5: [campermanaustralia.com/paradise-family-5-hightop-campervan/](https://campermanaustralia.com/paradise-family-5-hightop-campervan/)

Maxie 2-3 Person : [campermanaustralia.com/3-berth-maxie-hightop-campervan/](https://campermanaustralia.com/3-berth-maxie-hightop-campervan/)

Juliette 5 : [campermanaustralia.com/5-berth-juliette-hightop-campervan/](https://campermanaustralia.com/5-berth-juliette-hightop-campervan/)

Juliette 3 : [campermanaustralia.com/3-berth-juliette-hightop-campervan/](https://campermanaustralia.com/3-berth-juliette-hightop-campervan/)

# Table of Contents

DEPOT OPERATING HOURS .....	3
VEHICLE SPECIFICATIONS AND INFORMATION .....	4
ADDITIONAL INFORMATION ON VANS .....	5
INSURANCE POLICY .....	7
AFTER HOURS VAN RETURN.....	8
CAIRNS DEPOT.....	9
TOWNSVILLE DEPOT.....	10
AIRLIE BEACH DEPOT.....	11
BRISBANE DEPOT .....	12
GOLD COAST DEPOT .....	13
SYDNEY DEPOT .....	14
MELBOURNE DEPOT.....	15
INSTRUCTIONS FOR FUELING UP.....	16
INSTRUCTIONS FOR CHECKING WATER.....	17
INSTRUCTIONS FOR CHECKING OIL.....	18
INSTRUCTIONS FOR CHECKING OIL.....	19
TRAFFIC SIGNS .....	20
TRAFFIC SIGNS .....	21
TRAFFIC SIGNS .....	22
WARNING LIGHTS .....	23
ELECTRICAL APPLIANCES.....	24
CHECKING POWER IN VAN .....	25
INSTRUCTIONS FOR EMPTYING / CLEANING THE TOILET CASSETTE .....	26
LINKS.....	27

# DEPOT OPERATING HOURS

## CAIRNS

*Monday - Friday 8:00am – 5:00pm*

*Saturday - 8:00am – 4:00pm*

## TOWNSVILLE

Unattended Pick-up

Unattended Drop off

## AIRLIE BEACH

*Monday - Friday 8:00am – 3:00pm*

*Saturday - 8:00am – 12:00pm*

## BRISBANE

*Monday - Friday 8:00am – 3:00pm*

*Saturday - 8:00am – 12:00pm*

## GOLD COAST

*Monday - Friday 8:00am – 3:00pm*

*Saturday - 8:00am – 12:00pm*

## SYDNEY

*Monday - Friday 8:00am – 3:00pm*

*Saturday - 8:00am – 12:00pm*

## MELBOURNE

*Monday - Friday 8:00am – 3:00pm*

*Saturday - 8:00am – 12:00pm*

### **ALL BRANCHES WILL BE CLOSED ON PUBLIC HOLIDAYS**

Please refer to the trading hours listed regarding the pickup times available on Saturday. Please arrive at least one hour prior to the depot closing time on Saturday's.

**Closing time is at 12:00 pm.**

Picking up or dropping off a vehicle out of trading hours or on a Sunday will be made by **prior arrangement ONLY.**

# VEHICLE SPECIFICATIONS AND INFORMATION

MODEL	JULIETTE 3, JULIETTE 5 2008-2013 MODEL	MAXIE 2-3 MODEL 2010 -2016 MODEL	PARADISE FAMILY 5, WITH OR WITHOUT SHOWER/TOILET 2006-2013 MODEL	MAXIE 4 DELUXE 2010 – 2018 MODEL
CYLINDERS	4	4	4	4
GEARS/ TRANSMISSION	5 MANUAL SPEED	5 MANUAL SPEED	5 AUTOMATIC SPEED	5 AUTOMATIC SPEED
FUEL TYPE	UNLEADED 91, 95 OR 98 <b>NO E10</b>	UNLEADED 91, 95 OR 98 <b>NO E10</b>	UNLEADED 91, 95 OR 98 <b>NO E10</b>	UNLEADED 91, 95 OR 98 <b>NO E10</b>
FUEL TANK	70L	70L	70L	70L
WATER TANK	20L	20L	30L	50L
FUEL CONSUMPTION	13L per 100kms	13L per 100kms	13L per 100kms	13L per 100kms
OIL	15W/40	15W/40	15W/40	15W/40
RADIATOR COOLANT	PREMIXED COOLANT	PREMIXED COOLANT	PREMIXED COOLANT	PREMIXED COOLANT
VEHICLE EXTERIOR DIMENSIONS	LENGTH: 5.0m HEIGHT: 2.6m WIDTH: 1.7m	LENGTH: 5.0m HEIGHT: 2.6m WIDTH: 1.7m	LENGTH: 5.5m HEIGHT: 2.6m WIDTH: 1.7m	LENGTH: 5.5m HEIGHT: 2.6m WIDTH: 1.7m
INTERIOR HEIGHT	1.9m	1.9m	2.1m	2.1m

Every Camperman Australia van is mechanically checked over before going out on hire, but maintenance is still required while the vans are on hire to ensure everything is running perfect and no issues should arise.

- **Coolant and Oil levels should be checked daily.**

- When checking or refilling oil or coolant please ensure that the caps are securely in place once finished especially the radiator cap as **any damage caused to the vehicle due to caps being left off is classed as user error and any repairs will be at the customer's expense.**
- **Only check oil and radiator levels when the vehicle is cold.** Please check the water through the plastic water container underneath the front hood (the overflow bottle is on the right, check that the water is up to the cold mark level of the bottle on the right side) **the overflow bottle is not used to refill the water in the radiator**, where you fill the coolant for the van is located in the second white plastic container next to the overflow bottle (on the left) the level should be between the cold and hot temperature marks on the bottle.

## ADDITIONAL INFORMATION ON VANS

### FRONT CABIN

- The driving cab air conditioner and heater are to only be use when driving the vehicle and must never be left running over night.
- The **AM/FM Radio CD Player** is for use when driving only and shouldn't be used when parked as this will flatten the starter battery.
- The engine bay is located under the passenger seat (please watch video tutorial on website)

### INSIDE THE CAMPER

- **The microwave and power points will only work when you have the campervan plugged into a 250-volt power source**, only the fridge, lights and sink pump will run off the house battery when battery is charged.
- When the **battery is fully charged it will last anywhere between 24 – 48 hours** before you will need to plug into a 240-volt power source to recharge the battery.
- When using power points inside the camper to recharge phones, computers etc, the camper needs to be plugged into a 240-volt power source.
- Each vehicle is equipped with a fire extinguisher; **this is strictly for use in an emergency.** If they are discharged for any reason the customer will be charged for the refill. You must make Camperman Australia aware if the extinguisher is used to ensure it is refilled for the next customer's safety **(you will not be charged if it is used in an emergency.)**
- The table in the back **must not** be set up while driving as it can become a hazard in an accident or under hard braking.
- To set up the bed you will need to locate the wooden planks, depending on the model, will depend how many wooden planks the bed requires. You will either find them located behind the driver's side seat, above the kitchen on the shelf/upper bed, or under the seat benches.

### COOK TOP

- The 2-burner gas stove is for cooking purposes only. Push in dials for 15 seconds, turn them slightly and use the matches provided to ignite the stove top.
- Make sure the gas is turned off on the stove dials and at the gas bottle when finished. **Never drive or sleep with the gas bottle ON** and always take extreme caution when using gas appliances in small areas.

## SHOWER & TOILET

- The hot water will only work in the vehicle when it is either plugged into a powered site or the engine is running (differs for each van).
- To use the toilet cassette, you must locate the lever that is located on the side of the toilet, this must stay closed to ensure the waste doesn't come out while you are travelling. Only slide the lever open when using the toilet.

## GAS BOTTLE

- The LPG gas bottle is located on the drivers' side of the camper. Gas is not supplied by Camperman Australia upon pick-up, **but a refilled can be purchased at our Cairns, Sydney, and Melbourne depots, or campgrounds, petrol stations and Bunnings locations during your travels.** Some bottles are fitted with an adaptor for the gas connection; please ensure you keep this when exchanging or refilling bottles.

## SPARE TYRE

- The **spare tyre is located under the rear of the vehicle** and is lowered using the nut at the rear inside of the tailgate door. The tools for changing tyres are under the step when you first enter the camper, you will need to put the spare tyre for the van to travel to get a new tyre fitted. Please note the spare tyre is not another tyre you can swap out on the van; you can only use the spare tyre to travel to a tyre repair shop.

## BATTERY MANGEMENT

- Each light burns 5 amps per hour.
- The fridge burns 2.5 amps per half hour set at one (1) At setting no five (5) the fridge burns 7 amps per hour.
- The battery when fully charged has an 80-amp capacity.
- When driving the vehicle, the alternator puts 5 amps per hour into the house battery.

### So, the equivalent is easy to follow:

When driving and on setting one (1) the fridge will use 2.5 amps and the alternator will supply 5 amps to the battery.

After 5 hours of driving your battery has an additional 12.5 amps.

\*This is not enough to fully charge your house battery\*

We recommend you stay in a powered site every second night to recharge your house battery and manage your power usage.

# INSURANCE POLICY

Everyone is covered under full compulsory third party insurance; **this does not provide cover for any damage caused to the van.**

**- COLLISION WITH ANOTHER VEHICLE: \$500**

**- SINGLE VEHICLE ACCIDENT: \$750**

**NOTE:** If you breach the rental agreement, you can be completely liable up to the full amount of the damages caused **(Please refer to terms and conditions)**

## WHAT IS NOT COVERED BY INSURANCE?

- Overhead damage
- Underbody damage
- Damage caused by immersion of the campervan in water.
- Damage caused as a result of driving on unsealed roads.

## WHAT INFORMATION DO WE REQUIRE IF YOU HAVE A COLLISION WITH ANOTHER VEHICLE?

- The other driver's details **(Drivers' licence, Contact number)**
- Photos of both vehicles damage.
- Contact the head office on 1800 216 223.

## WHAT DO I DO IF I GET INTO A SINGLE VEHICLE ACCIDENT?

- Do not move the vehicle as that could create possible hazards for yourself and/or bystanders.
- Take photos of damage to email through to head office.
- Contact the head office immediately for further instructions.

## TYRE AND WINDSCREEN INSURANCE

- The only additional insurance cover Camperman Australia offer is tyre and windscreen cover, this costs \$100 and protects all 4 tyres and the front windscreen for your entire hire **(\$0 excess)**
- You have the option to add this to your booking right up until you leave the depot, unfortunately you will be unable to add it after this period.



# AFTER HOURS VAN RETURN

## WHAT IS REQUIRED WHEN RETURNING THE VAN?

- Interior and exterior must be in the same condition in which you collected the van in
- Everything is removed from all cupboards as well as the fridge/freezer.
- The main power and water pump switch is turned off.
- All rubbish and personal belongings have been removed.
- Toilet cassette must be cleaned and empty.
- Close all windows in the van.
- Leave keys in afterhours drop box.

*Please contact the head office if you require further assistance.*

## CLEANING REQUIREMENTS:

- Using the dustpan and brush provided, please sweep the van floor including the footwell in the front cabin.
- No food scrapes left in the fridge or stove top (wipe out with cloth provided)
- Bed is un-made and bed boards are away.
- You are not required to return the linen washed, but the provided dishes must be returned clean.

## YOU MUST RETURN THE CAMPERVAN:

- To the correct rental depot
- On the date and by the time shown on your rental agreement
- In the same condition you received the campervan
- With the same fuel level, you picked up on

## CLEANING FEES:

- Exterior \$75
- Interior \$150
- Dirty/full cassette \$150

If your campervan is found with water damage due to the windows in the campervan being left open upon unattended drop off, you will be charged the appropriate amount.

Any damage found upon checking in your van after an afterhours drop off with result in the damage amount being deducted from your bond, a Camperman representative will contact you if damage has been found and will advise you if charges have been added.

# CAIRNS DEPOT

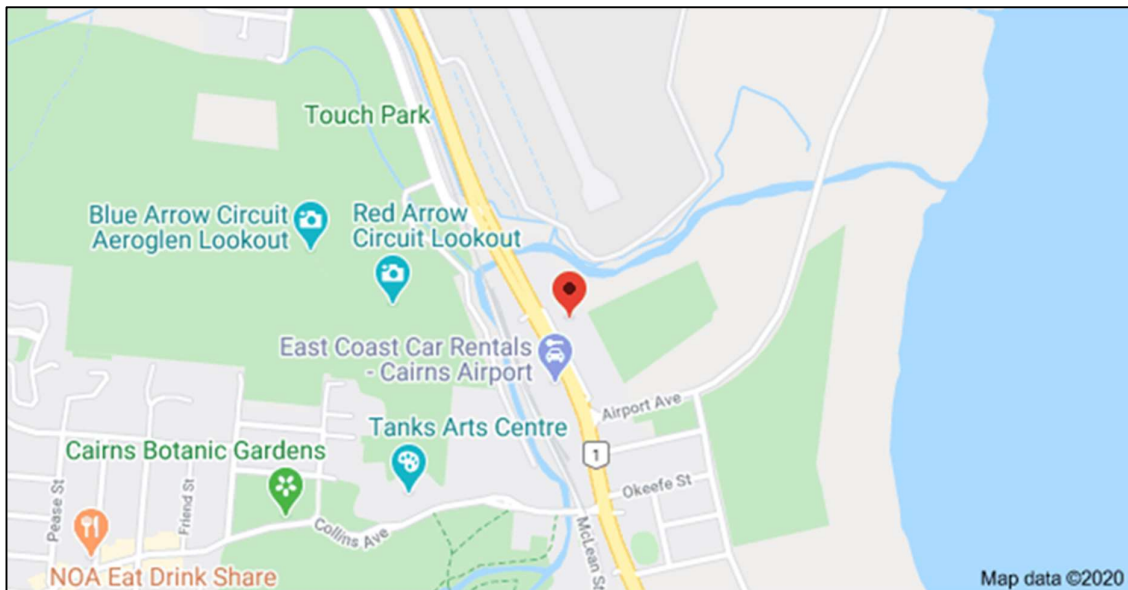
CAMPERMAN AUSTRALIA - HEAD OFFICE

440 SHERIDAN STREET, **CAIRNS**

QLD 4870

PHONE: 1800 216 223

EMAIL: [sales@campermanaustralia.com](mailto:sales@campermanaustralia.com)



## **AFTER HOURS DROP OFF**

If you are unable to drop off during normal business hours (**9am – 3pm**). You will need to park the vehicle in a parking bay located at **440 Sheridan Street**. Lock the entire vehicle and put the keys through the hole on the left side of the garage door. It is clearly labelled “After Hours Key Drop.”

**NOTE:** If the vehicle is dropped off afterhours, you are still responsible for any damages that occurs to the vehicle before the Camperman Depot opens to check the vehicle. **Please do not park in the driveway.**

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.

# TOWNSVILLE DEPOT

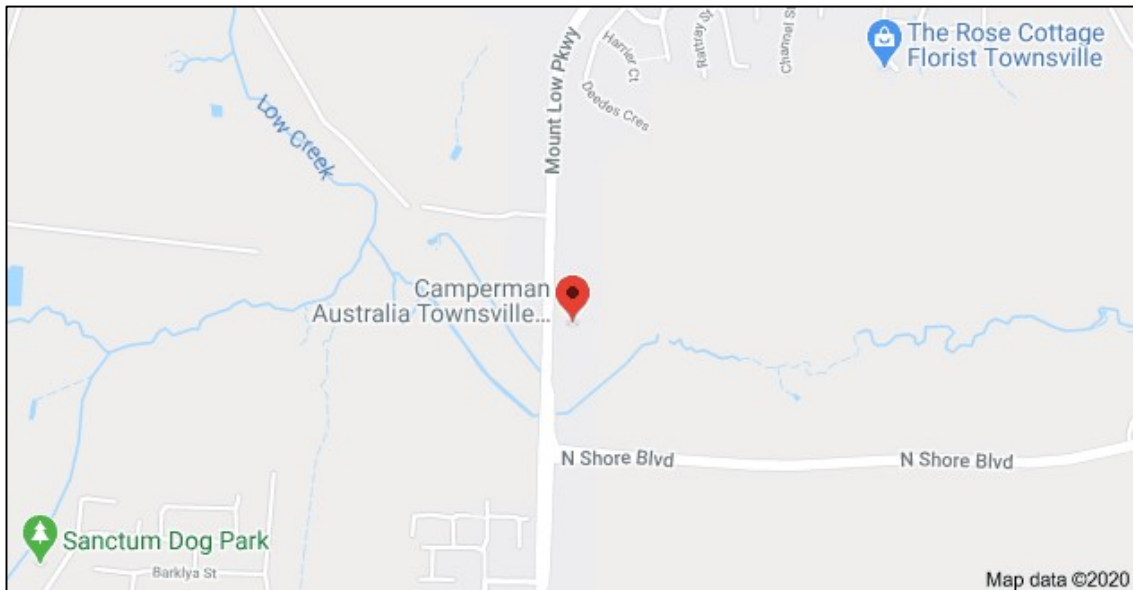
MOBILE TRAILER REPAIRS

167 MOUNT LOW PARKWAY, MOUNT LOW

**TOWNSVILLE, QLD, 4818**

PHONE: 0407 191 437 **OR** 0408 394 269

EMAIL: [sales@campermanaustralia.com](mailto:sales@campermanaustralia.com)



## **UNATTENDED DROP OFF ONLY**

Please Park the vehicle in the driveway at **167 Mount Low Parkway**. Lock the vehicle and put the keys inside of the letter box.

**NOTE:** You are still responsible for any damage that occurs to the vehicle before the Camperman Depot return the vehicle.

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.

# AIRLIE BEACH DEPOT

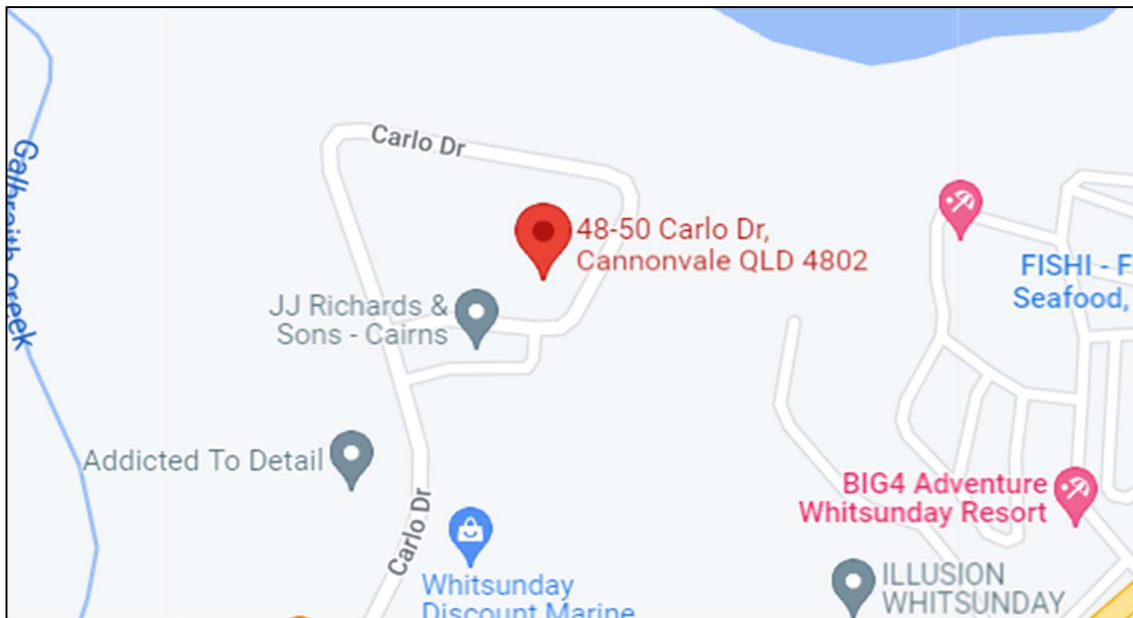
HEART OF REEF SHUTTLES

48 – 50 CARLO DRIVE, CANNONVALE

**AIRLIE BEACH, QLD, 4802**

PHONE: (07) 4948 2385

EMAIL: [sales@campermanaustralia.com](mailto:sales@campermanaustralia.com)



## AFTER HOURS DROP OFF

If you are unable to drop off during normal business hours (9am – 3pm). You will need to park the vehicle out the front of **48-50 Carlo Drive**. Lock the vehicle and put the keys in the side gas compartment, behind the LPG gas bottle.

**NOTE:** If vehicles are dropped off afterhours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle.

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.

# BRISBANE DEPOT

ANDY'S AUTO RENTALS

490 NUDGEER ROAD, HENDRA

**BRISBANE**, QLD, 4011

PHONE: (07) 3868 1935

EMAIL: [sales@campermanaustralia.com](mailto:sales@campermanaustralia.com)



## AFTER HOURS DROP OFF

If you are unable to drop off during normal business hours (**9am – 3pm**). You will need to park the vehicle out the front of **490 Nudgeer Road**. Lock the vehicle and put the keys into the key chute at the front of the building.

**NOTE:** If vehicles are dropped off afterhours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle. **Please do not park the driveway.**

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.

# GOLD COAST DEPOT

SURFERS RENT A CAR

2/11 NORTHVIEW STREET, MERMAID WATERS

GOLD COAST, QLD, 4218

PHONE: (07) 5572 0600

EMAIL: [sales@campermanaustralia.com](mailto:sales@campermanaustralia.com)



## AFTER HOURS DROP OFF

If you are unable to drop off during normal business hours (9am – 3pm). You will need to park the vehicle out the front of **2/11 Northview Street**. Lock the vehicle and put the keys into the afterhours key drop box.

**NOTE:** If vehicles are dropped off afterhours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle. **Please do not park in the driveway.**

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions

# SYDNEY DEPOT

GETACAR RENTALS

23 – 25 ERSKINE ROAD, CARINGBAH

SYDNEY, NSW, 2229

PHONE: (02) 9540 5066

EMAIL: [sales@campermanaustralia.com](mailto:sales@campermanaustralia.com)



## AFTER HOURS DROP OFF

If you are unable to drop the vehicle off during normal business hours (9am – 3pm). You will need to park the vehicle out front of **23 – 25 Erskine Road**. The vehicle is not to be parked across or in the driveway. Lock the vehicle and put the keys in the after- hours key chute, behind the CCTV sign on the right hand of the closed gates at the entrance of the property.

**NOTE:** If vehicles are dropped off afterhours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle.

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.



# MELBOURNE DEPOT

J & P ANTON MOTORS

273 ELIZABETH STREET, COBURG

MELBOURNE, VIC, 3058

PHONE: (03) 9354 2945

EMAIL: [sales@campermanaustralia.com](mailto:sales@campermanaustralia.com)



## **AFTER HOURS DROP OFF**

If you are unable to drop off during normal business hours (**9am – 3pm**). You will need to park the vehicle out the front of **273 Elizabeth Street**. Lock the vehicle and put the keys into the afterhours key drop box.

**NOTE:** If vehicles are dropped off afterhours, you are still responsible for any damage that occurs to the vehicle before the Camperman Depot opens to check the vehicle.

Please call **Camperman Australia** on **1800 216 223** if you need any assistance with these directions.



# INSTRUCTIONS FOR FUELING UP

When refuelling always shut the engine off and never allow sparks or open flames near the fuel tank valve.

Never smoke or use a cell phone while refuelling. Fuel vapor is extremely hazardous under certain conditions.

The fuel compartment is located on the passenger side of the vehicle, this side will need to be closed to the fuel valves.

Pull the lever with the fuel symbol, located at the bottom right corner of the door on the driver's side. This lever will open the fuel compartment.

Once the fuel compartment is open, remove the fuel cap, choose the unleaded 91 fuel nozzle, insert the nozzle up to the first notch and begin filling up the vehicle.



Please keep in mind:

- Do not leave the fuel pump unattended when refuelling your vehicle.
- Do not remove the fuel pump nozzle while it is pumping fuel.
- Do not smoke, light a match, or lighter.

Please Note: If you lose the fuel cap, damage the fuel compartment or refill with the incorrect fuel, you will be completely liable for the repairs as there is no damage cover for user error.

# INSTRUCTIONS FOR CHECKING WATER

Our campervans are exactly the same as regular cars, which means the water, oil and coolant levels need to be monitored while on hire. Below are step by step instructions with pictures explaining how to check everything.

## STEP 1.

- Pull the lever underneath the steering wheel for the hood (left lever)



## STEP 2.

- Push the mental clamp underneath the hood to release and open the bonnet.



## STEP 3.

- Check the water container on the right, **ONLY** check the vehicle when cold, the full mark will be on the right side of the water tank.



# INSTRUCTIONS FOR CHECKING OIL

## STEP 1.

- Lifting the flooring from the passenger's seat in the front cabin



## STEP 2.

- Undo the black latch under the middle seat near the driver's seat.



## STEP 3.

- Locate the yellow/ black lever under the passenger's seat and push the lever to the side.





# INSTRUCTIONS FOR CHECKING OIL

## STEP 4.

- Push the passenger seat down using the grey plastic handle. Then lift the entire seat up.



## STEP 5.

- Once you have lifted the seat up and you have access to the engine bay, you will see a little yellow circle handle – pull that out, this is the oil dipstick.
- Wipe the end of the dipstick with a clean cloth before pushing the dipstick back in and taking it out.
- On the end of the dipstick should be two raised dots, the oil level must be between both dots. If the oil is low, please fill with **15W40**.
- Once you have finished checking the oil, put the dipstick back and put the seat back down.
- Be sure to put the latch back down and click the chair back into place.



# TRAFFIC SIGNS

The key importance of traffic rules and signs is for maintaining safety for everyone on the road. There are many obstacles and dangers on the road that can cause harm and put drivers at risk. Traffic rules and safety signs help to minimise this risk and reduce the possibilities of accidents happening.



**STOP SIGN** – Notifies drivers that they must come to a complete stop and make sure the intersection is safely clear of vehicles and pedestrians before continuing past the sign.



**GIVEWAY SIGN** - Slow down and, if necessary, stop in order to prevent a crash from happening. You must always give way at a give-way sign and check it's safe to continue.



**KEEP LEFT SIGN** - You are in a dedicated turn lane, and you are only allowed to travel in the direction the arrow is pointing in.



**PEDESTRIAN CROSSING SIGN** - Indicate to drivers that they should prepare to stop for pedestrians. Giving way may be required at busy pedestrian sections and is legally required by drivers at crossings.

# TRAFFIC SIGNS



**LOW OR LOAD LIMITED SIGN** - Indicate that there is a bridge, underpass, or other structure on or over the road ahead with a height clearance or weight limit. High or heavy vehicles must use the detour shown by the arrow on the sign. Keep in mind Camperman vans are 3m high.



**WATER OVER THE ROAD** – There is water over a road ahead, but the road can still be used by vehicles and traffic can still pass with care and attention.



**DETOUR SIGN** – Signs indicate that there is a bridge, underpass, or other structure on or over the road ahead with a height clearance or weight limit. High or heavy vehicles must use the detour shown by the arrow on the sign.



**RAILWAY ROADCROSSING** - Are designed to alert drivers of railroad tracks ahead. Drivers must be aware of any approaching trains from both directions and be prepared to stop, if necessary.



**NO LEFT/NO RIGHT TURN SIGN** - Designed with a circular prohibition symbol to communicate that **turning right at the intersection or junction is not permitted**. They are often used at intersections or junctions where it may not be safe to do a right turn.

# TRAFFIC SIGNS



**SIGN A** - Demonstrates to drivers that they can either go right or left of the sign. This is indicated by the stripes being positioned in both directions.



**SIGN B** - The lower section of the stripes in Sign B point to the right which indicates that drivers must navigate to the right of the sign.








**SIGN C** - - Illustrates a vertical V shape (also referred to as a chevron) Motorists should drive in the direction of the chevron. In this example, drivers are directed to navigate to the right of the sign.



**SIGN D** - Presents horizontal V shapes (chevrons) Drivers are instructed to either proceed on the left or right of the sign as the lower section of the stripes are pointed in both directions.

# WARNING LIGHTS

	<b>ENGINE TEMPERATURE LIGHT</b>	<ul style="list-style-type: none"> <li>- Indicator light means the engine temperature has exceeded normal limits. Check coolant level, fan operation, radiator cap, coolant leaks.</li> </ul>
	<b>OIL PRESSURE LIGHT</b>	<ul style="list-style-type: none"> <li>- If the light comes on and stays on, it means that oil is not flowing through the engine properly. The vehicle could be low on oil. <b>STOP</b> when safe to do so, check the oil level using the dipstick and refill if necessary.</li> </ul>
	<b>BATTERY CHARGE WARNING LIGHT</b>	<ul style="list-style-type: none"> <li>- Indicator light means that the car's charging system is short of power or is not charging properly. It normally indicates a problem with the battery itself or the alternator.</li> </ul>
	<b>CHECK ENGINE LIGHT</b>	<ul style="list-style-type: none"> <li>- This light can come on due to a few reasons, if this is the only light on the dash and the van isn't performing differently, you can call the head office and let the staff know, but it is due to a fault in the oxygen sensor from a previous customer putting the wrong fuel in and you are safe to continue.</li> </ul>
	<b>VEHICLE REQUIRES A SERVICES SOON</b>	<ul style="list-style-type: none"> <li>- Indicator light turns on when there is a fault condition in an area of the vehicle chassis systems such as—the anti-lock (ABS) brake system, the traction control (TCS) system, the electronic suspension system, or the brake hydraulic system.</li> </ul>

If any of the above symbols appear of the dash, please don't panic, stop the vehicle immediately, call Camperman Australia to inform the head depot where someone will advise (depending on which symbol) if it is safe for you to continue driving or if the symbol requires a mechanic to check over the van.



# ELECTRICAL APPLIANCES

All our vehicles have electrical equipment in them, such as:

- 240-volt microwave
- 240-volt battery charger
- 240-volt fridge (**that also runs on 12-volt when the van is not plugged into power**)
- 240-volt safety switch (**also known as “earth leakage switch”**)
- The external power lead (**must be taken care of and not stretched, broken or damaged**).

At Camperman, it is a priority for our customers to be electrically safe whilst using our vehicles. You can help us by reading below:

- Firstly, when you use the extension lead provided, be sure to protect it by placing it in an area where it is protected from pedestrians and vehicles and remember to remove it before you drive off.
- All the electrical equipment inside the van is protected by a combination circuit breaker (overcurrent) safety switch (earth leakage) device.
- If you lose power in the van, it could be that this device has tripped. We recommend that you reset it once. If it trips immediately then remove all the plugs from the socket outlets, reset the device, then plug in each item one at a time.
- If it trips at this point, then it means there is a fault with that piece of equipment.
- Leave it unplugged until we can verify its operation. At this time, you need to contact our head office and notify them.
- If at any time you receive an electrical shock, then notify our head office.
- When running your van, be sure to notify our staff of any electrical issues that you may have incurred so we can fix them immediately.

We **do not supply or offer** the option to add any additional appliances to your booking, you are more than welcome to purchase the additional equipment for yourself, but Camperman Australia will not refund for anything additional.

# CHECKING POWER IN VAN

## RCD SAFETY SWITCH

ON



OFF



If for any reason while on hire the power in the back of the van stops working, you must ensure:

- You have fully charged the battery with-in the last 24 – 48 hours.
- The main power switch is on

If you still don't have any power in the rear end of the van, you will need to:

- Test the RCD switch - To test the RCD switch you will need to plug the van into a 240-volt power outlet (caravan park or campsite) press the button located next to the lever (yellow on the picture) if this lever flicks down, you have power running through the rear end of the van and there isn't a power fault.
- However, if the lever doesn't move there is a faulty appliance in the vehicle – please contact the head office for further assistance

**NOTE:** The van runs off two separate batteries, one that powers the vehicle and one that powers the appliances in the rear end of the vehicle. If you don't charge the van, it will only

affect the battery that powers your appliances. The van battery will NOT be affected if you do not plug into powered sites.

## INSTRUCTIONS FOR EMPTYING / CLEANING THE TOILET CASSETTE

**Please refer to this cleaning guide if your Campervan is a Paradise 5 Shower/Toilet model  
or a Maxie 4 Deluxe**

You can access the back of the shower/toilet by opening the sliding door located on the driver's side. Inside you will find a container that looks similar or the same as the image below.

To empty/ clean the container you must lift the yellow leaver upwards then while holding this leaver you must use the other handle to pull the whole container out from the closet.

Once the container is out, you can twist the arm with the yellow cap out to the side, remove the cap and empty the waste into a designated waste removal station.

The tank just slides back into place once you have finished emptying and cleaning.



**NOTE: Failure to clean and empty the toilet cassette will result in a charge of \$150**

# LINKS

## **CAMPERMAN AUSTRALIA WEBISTE**

<https://www.campermanaustralia.com/>

## **TERMS AND CONDITIONS**

<https://www.campermanaustralia.com/terms-conditions/>

## **AVAILABLE RELOCATIONS :**

<https://www.transfercar.com.au/>

## **CAMPERMAN AUSTRALIA RENTAL VEHICLE'S :**

<https://www.campermanaustralia.com/campervan-hire/>

## **TOP TRAVEL DESTINATIONS IN AUSTRALIA :**

<https://www.campermanaustralia.com/travel/>

## **CAMPERMAN AUSTRALIA FAQ'S:**

<https://www.campermanaustralia.com/faqs/>

## **CAMPERMAN AUSTRALIA REVIEWS:**

<https://www.campermanaustralia.com/customer-reviews/>

## **ROAD RULES IN AUSTRALIA:**

<https://www.qld.gov.au/transport/safety/rules/road>

Thanks for your co-operation!